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|----|---|---|----------|-------------|---|--------|--------|--------|--------|
| 1 | | Task 1 - Project Plan | 10 days | Tue 11/9/99 |  | | | | |
| 2 | | Plan the project | 1 day | Tue 11/9/99 |  | | | | |
| 3 | | Deliver draft plan | 1 day | Tue 11/9/99 |  | | | | |
| 4 | | Revise plan | 1 day | Tue 11/9/99 |  | | | | |
| 5 | | Deliver final plan | 1 day | Tue 11/9/99 |  | | | | |
| 6 | | Task 2 - Achieve Installation commanders' Savings Goal | 80 days | Tue 11/9/99 |  | | | | |
| 7 | | Obtain Installation Leadership & staff commitment | 1 day | Tue 11/9/99 |  | | | | |
| 8 | | Training staff on ABM | 1 day | Tue 11/9/99 |  | | | | |
| 9 | | Participate in Rapid Prototype development | 1 day | Tue 11/9/99 |  | | | | |
| 10 | | Develop activity matrices, root cause & other analysis tools | 1 day | Tue 11/9/99 |  | | | | |
| 11 | | Apply Best Business Practice cases | 1 day | Tue 11/9/99 |  | | | | |
| 12 | | Identify activities be considered for reduction or elimination | 1 day | Tue 11/9/99 |  | | | | |
| 13 |  | Task 3 - Focus Improvement Efforts on High Impact Activitie | 30 days | Tue 1/18/00 | | | | | |
| 14 | | Enhance ABC model Attribute structure | 1 day | Tue 11/9/99 |  | | | | |
| 15 | | Use Oros Flowchart application | 1 day | Tue 11/9/99 |  | | | | |
| 16 | | Use Oros Strategies application, if available | 1 day | Tue 11/9/99 |  | | | | |
| 17 | | Perform flow & root cause analysis | 1 day | Tue 11/9/99 |  | | | | |
| 18 | | Determine improvement targets based on root cause analysis | 1 day | Tue 11/9/99 |  | | | | |
| 19 | | Use Oros scenario Builder application to test decision | 1 day | Tue 11/9/99 |  | | | | |
| 20 |  | Task 4 - Improve Installations' Cost & Performance Data Visi | 10 days | Mon 1/31/00 | | | | | |
| 21 | | Use Oros applications to develop reporting framework | 1 day | Tue 11/9/99 |  | | | | |
| 22 | | Provide guidance on creating a reporting structure | 1 day | Tue 11/9/99 |  | | | | |

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|---|-----------|---|---------------------|---|--------------------|---|
| Project: ABM Project Plan Date: Tue 11/30/99 | Task |  | Summary |  | Rolled Up Progress |  |
| | Split |  | Rolled Up Task |  | External Tasks |  |
| | Progress |  | Rolled Up Split |  | Project Summary |  |
| | Milestone | | Rolled Up Milestone | | | |

Page 1


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|----|---|--|----------------|---------------------|--------------------------|--------|--------|--------|--------|
| 23 |  | Task 5 - Installation Performance Measures | 30 days | Mon 11/15/99 | | | | | |
| 24 | | Identify key metrics | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 25 | | Mentor Base staff | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 26 | | Incorporate metrics into Base model | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 27 |  | Task 6 - Benchmark Installation Cost & Performance | 20 days | Mon 1/3/00 | | | | | |
| 28 | | Determine process component activities & activity resources | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 29 | | Determine commonality of process activities | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 30 | | Determine benchmark standard activities | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 31 | | Apply benchmark standards across all Installations | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 32 | | Task 7 - Transfer Knowledge to develop the In-House ABC& | 70 days | Tue 11/9/99 | | | | | |
| 33 | | Conduct Workshops & Individual training | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 34 | | Task 8 - Support Effective Communication Strategy | 30 days | Mon 12/27/99 | | | | | |
| 35 | | Assist in the development & execution of the Commo Strategy | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 36 | | Task 9 - Gain & Maintain Installation Commitment & particip | 70 days | Tue 11/9/99 | | | | | |
| 37 | | Assist in staff training | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 38 | | Brief staff on cost savings & process improvement opportunities | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 39 |  | Task 10 - Gain & Maintain Employee & Workforce Buy-In | 45 days | Thu 12/9/99 | | | | | |
| 40 | | Support Base information & training programs | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 41 |  | Task 11 - Achieve or Exceed Installation Customer Satisfacti | 30 days | Mon 1/17/00 | | | | | |
| 42 | | Create Views in Oros for Customer Attribute analysis | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 43 | | Support Customer Survey process development | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |
| 44 | | Train staff on incorporating survey results in the model | 1 day | Tue 11/9/99 | <input type="checkbox"/> | | | | |

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|---|-------------------|---|---------------------|---|--------------------|---|
| Project: ABM Project Plan Date: Tue 11/30/99 | Task |  | Summary |  | Rolled Up Progress |  |
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| | Milestone | | Rolled Up Milestone | | | |
| | <div>Page 2</div> | | | | | |


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|----|---|--|----------|-------------|---|--------|--------|--------|--------|
| 45 | | Train staff on analysis of survey results in the model | 1 day | Tue 11/9/99 |  | | | | |
| 46 | | Task 12 - Manage of Program | 80 days | Tue 11/9/99 |  | | | | |

Project: ABM Project Plan
Date: Tue 11/30/99


Task




Summary




Rolled Up Progress



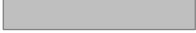
Split




Rolled Up Task




External Tasks




Progress



Rolled Up Split

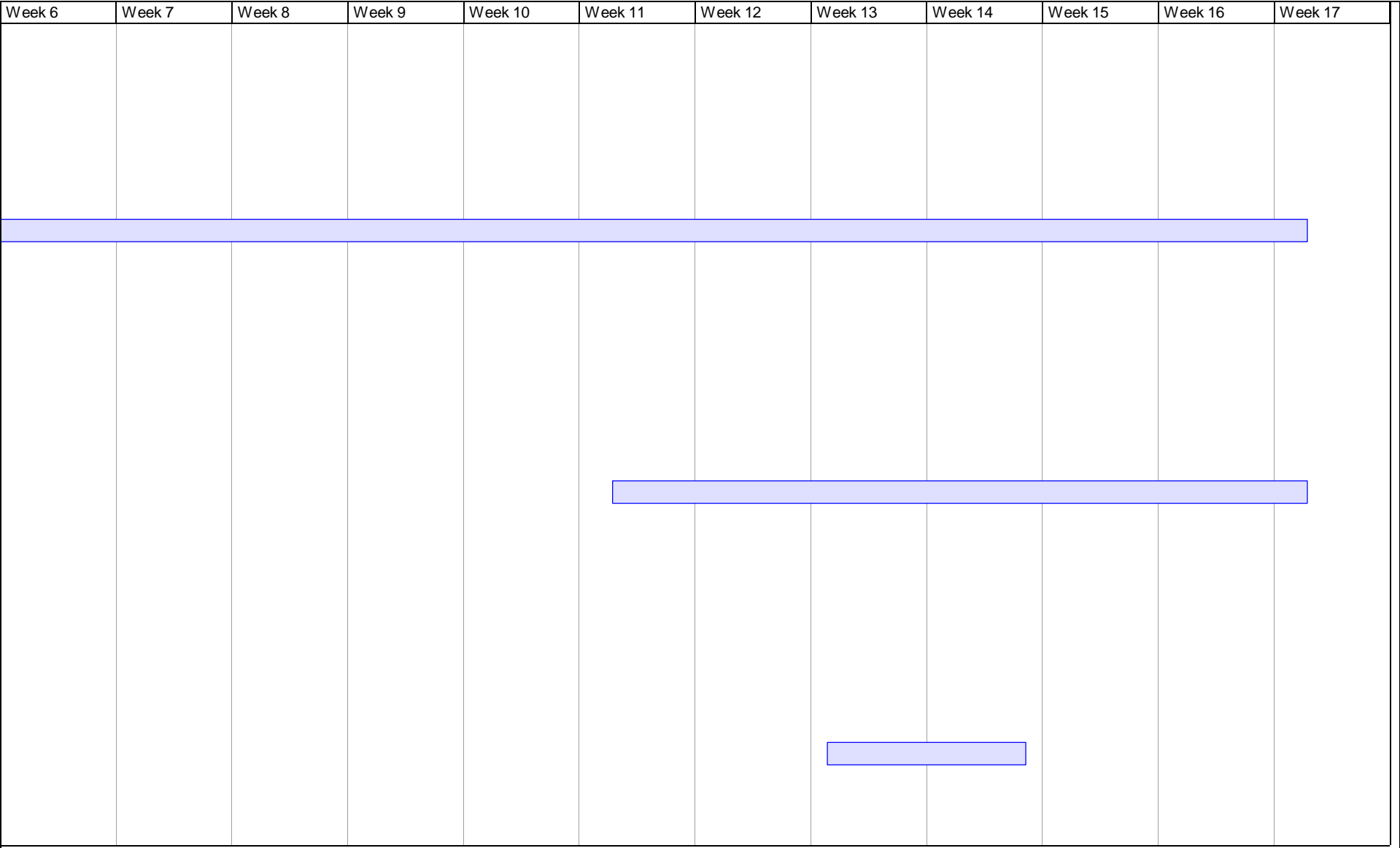


Project Summary



Milestone

Rolled Up Milestone




Project: ABM Project Plan
Date: Tue 11/30/99


Task


Split

Progress

Milestone









Summary


Rolled Up Task

Rolled Up Split

Rolled Up Milestone










Rolled Up Progress

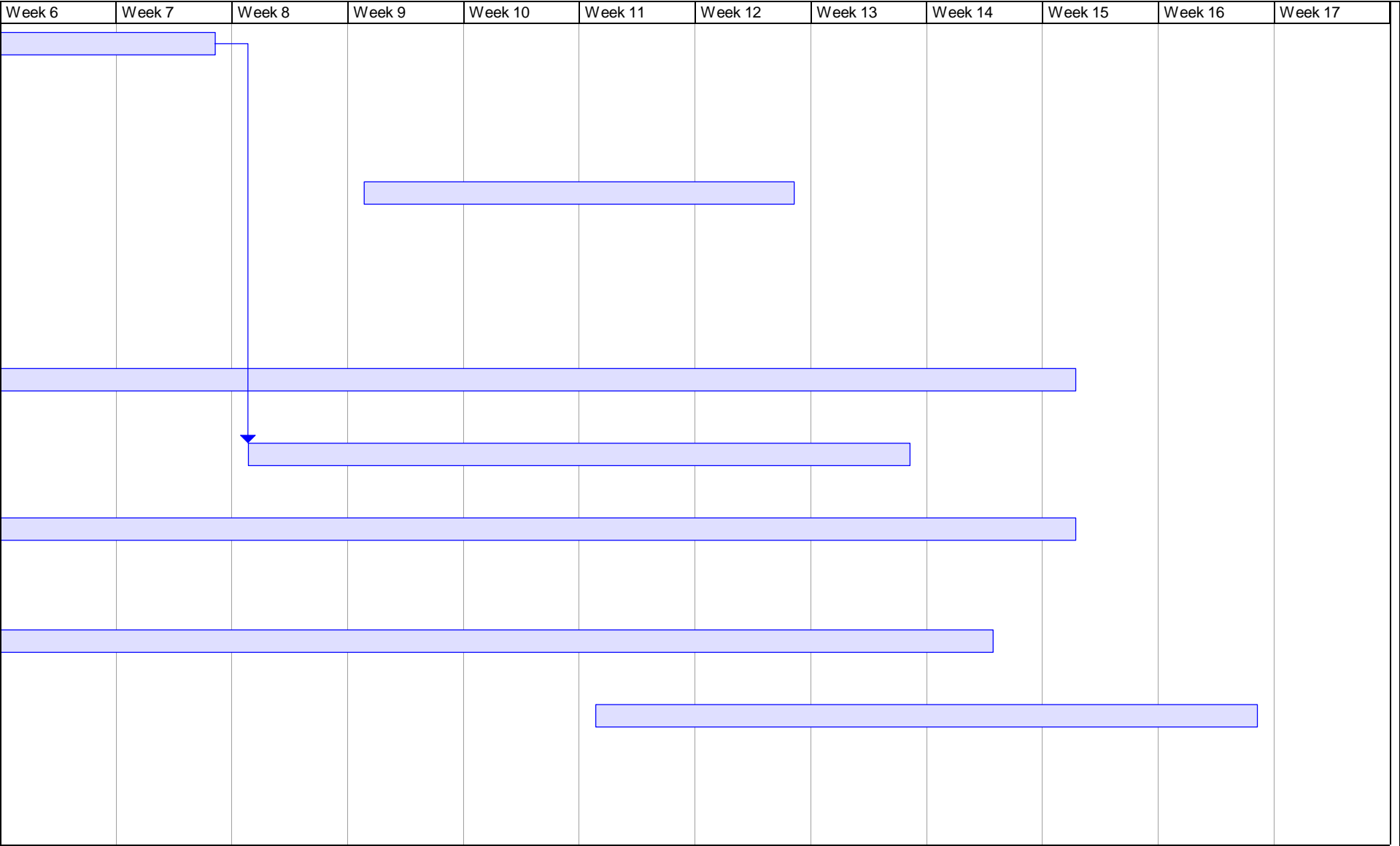
External Tasks

Project Summary









Project: ABM Project Plan
Date: Tue 11/30/99

Task

Split

Progress

Milestone

|

Summary

Rolled Up Task

Rolled Up Split

Rolled Up Milestone

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Rolled Up Progress

External Tasks

Project Summary

| Week 6 | Week 7 | Week 8 | Week 9 | Week 10 | Week 11 | Week 12 | Week 13 | Week 14 | Week 15 | Week 16 | Week 17 |
|--------|--------|--------|--------|---------|---------|---------|---------|---------|---------|---------|---------|
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Project: ABM Project Plan
Date: Tue 11/30/99

Task

Summary

Rolled Up Progress

Split

Rolled Up Task

External Tasks

Progress

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Project Summary

Milestone

Rolled Up Milestone